



IV RESPONSE

***ENHANCED
'NUMBER TRANSALTION'
SERVICES***

Innovation For Today's Telecommunications Market

PRODUCT FEATURES

- Choose from our extensive range of 08 non-geographic numbers via www.ivresponse.com as main contact number.
- Route calls to 4 different fixed landline numbers regardless of location.
- Have different routing profiles for 'Business Hours' and 'Out of Hours'.
- Unanswered calls can go to voicemail and sent to an e-mail address as a .Wav or .Mp3 file attachment.
- 'Real Time' online call statistics.





08 non geographic number

BT

**IV Response
International Gateway**

1st Number

01334 456789

2nd Number

01334 456555

3rd Number

01225 111222

4th Number

01834 888777

Calls Un-Answered

Announcement

or

Voicemail



WHAT DO WE NEED TO KNOW TO SET UP YOUR SERVICE?

- Choose from a range of 0800, 0844, 0845, 0870 or 0871.
- Up to 4 different landline numbers that you may want the calls routed to.
- E-mail address that messages are to be sent to and whether they are to be .wav or .mp3.
- Would you like all the numbers to ring at once or in a particular sequence?
- Do you want different routing options or just voicemail for 'Out of Hours' and at what times?



WHAT IF I WANT TO CHANGE SOMETHING?

We will supply you with web log in details so you will be in control of your service and be able to do the following.

- Change any, or all, your 'Fixed line numbers' as many times and how often you like!
- Change your 'Time of Day' routing as often as you like!
- Change whether you want your numbers rung separately or all at once!
- Change the e-mail address that your voice messages are routed to!
- Switch from Voicemail to announcement whenever you like!



HOW DO I FIND OUT MORE?

Please contact the 'Account Manager' who has forwarded this presentation to you or alternatively contact us at,

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